

Winisha Smith

winishasmith@gmail.com | www.linkedin.com/in/winishasmith | www.winishasmith.com

PROFESSIONAL EXPERIENCE

Accenture, Washington, D.C.

Business Analyst/Software Tester

Sep. 2016 – Present

- Responsible for prioritizing users stories and fixes to be worked on each sprint
- Attending daily standup meetings with Scrum team and reporting progress to management
- Documenting and tracking all reported production support issues via JIRA software
- Providing end-to-end live testing support for cross-application software enhancements/fixes
- Coordinating new feature demonstrations between developers and product owner

Targeted Victory, Alexandria, VA

Quality Assurance Engineering Intern

Jul. 2016 – Sep. 2016

- Conducted manual tests on the Targeted GOTV (Get Out The Vote) product, an application that provides voting options in one universal application tool.
- Assisted developers in the testing of Ruby on Rails applications
- Attended daily standup meetings to discuss testing progress
- Attended bi-weekly sprint meetings to determine upcoming feature roll out
- Utilized Trello boards to manage the agile development workflow
- Documented software flaws and collaborating with developers for a resolution

General Assembly, Washington, D.C.

Web Development Immersive Student Feb. 2016 – Apr. 2016 An intensive three-month program focused on common best practices in object-oriented programming, MVC frameworks, data modeling, and test-driven development. Developed a portfolio of individually focused and collaboratively focused projects which are published at www.winishasmith.com

MEDITECH, Inc., Westwood, MA

Senior Applications Specialist (promoted in 2013)

Aug. 2010 – Jan. 2016

- Led, coordinated, and supported software implementations for over 12 acute care facilities throughout the U.S. and Canada
- Achieved 95% satisfaction ratings by working with end users to determine optimal system functionality
- Managed a group of 10 colleagues as editor of the Health Information newsletter increasing division awareness of new product releases, software enhancements, and tips for improving productivity
- Spearheaded a 9 month redesign project of the Health Information webpage used as a resource for clients to gather product documentation, technical specifications, and software recommendations relative to the implementation process
- Troubleshoot and resolved software configuration issues escalated by users and the technical support team.

SKILLS

Front End Development: HTML, CSS, Javascript, jQuery, AngularJS, Bootstrap

Back End Development: Ruby, Ruby on Rails

Databases: PostgreSQL

Graphic Design: Photoshop, Illustrator, InDesign

Content Management Systems: Wordpress

Other Technologies: Git, GitHub, JIRA, SoapUI

EDUCATION

General Assembly, Washington, D.C.

Web Development Immersive Program

Feb. 2016 – Apr. 2016

Johnson & Wales University, Providence, RI

Bachelor of Science: Computer Graphics & New Media

Summa Cum Laude, 2010

Bachelor of Science: Web Management & Internet Commerce

Summa Cum Laude, 2010